

The background of the entire page is a photograph of Mount Fuji, showing its snow-capped peak and steep, forested slopes. The image is slightly desaturated, giving it a blueish-green tint.

2013

Social Responsibility & Environmental Report

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双信電機株式会社
SOSHIN ELECTRIC CO., LTD.

Soshin Powertech Co., Ltd.
Soshin Device Co., Ltd.
Risshin Electronics Co., Ltd.
Soshin Electronics (M)Sdn. Bhd.

Summary of Business

Social Responsibility & Environmental Report

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Editorial policy

This report presents the Group of Soshin Electric companies' approach to society and the environment as one of the NGK INSULATORS, LTD. companies.

【Period】

From April 2012 to March 2013

【Coverage】

Soshin Electric Co., Ltd.
Soshin Powertech Co., Ltd.
Soshin Device Co., Ltd.
Risshin Electronics Co., Ltd.
Soshin Electronics (M) Sdn. Bhd.

Issued in June 2013

Corporate profile (As of the end of March 2013)

Company name : Soshin Electric Co., Ltd.
URL <http://www.soshin.co.jp>

Head Office

Mita43MT Bldg.13F, 3-13-16 Mita, Minato-ku, Tokyo, 108-8322, Japan
Tel. 81-3-5730-4500 Fax. 81-3-5730-4504

Established in : December 1938

Incorporated in : April 1944

Capital : 3,806 million Japanese yen

Number of employees : 892 (Total)

Business locations

【Domestic sales offices】

Tokyo Operating headquarters
Osaka office / Nagoya office / Saku office / Kyushu office

【Domestic production bases】

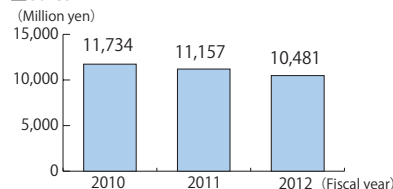
Asama Plant / Chikuma Technical Center

【Group companies】

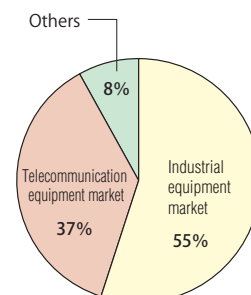
Soshin Powertech Co., Ltd.
Soshin Device Co., Ltd.
Risshin Electronics Co., Ltd.
Soshin Electronics (M) Sdn. Bhd.
Soshin Electronics of America Inc.
Soshin Electronics Europe GmbH
Soshin Electronics (SZ) Limited
Soshin Electronics (HK) Limited
Taiwan Soshin Electric Co., Ltd.

Financial highlights

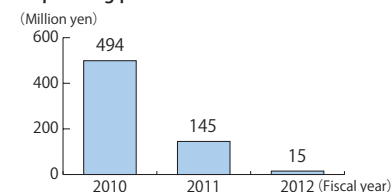
■ Sales



■ Sales ratio per market (2012 Fiscal year)



■ Operating profit



Business Domain & Allied Products

The Group of Soshin Electric companies has supplied to the industrial instrument and IT equipment manufacturers electronic components meeting the needs of the times and the customers' expectations.

【Industrial equipment market】

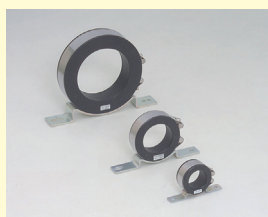
• EMC noise product market

Electromagnetic wave noise that develops from electronic equipment may cause equipment to malfunction and effect human bodies adversely, and consequently, demand is growing for noise suppression products that suppress or block out such noise.

The noise suppression products we supply are widely used in inverters that have won popularity as energy saving devices for electronic equipment, with their fields of application extending to renewable energies such as solar power and wind power generation. Furthermore, our range of business includes total support for customers such as provision of measuring and diagnosing services on site or at our large radio-wave shield chamber.



Noise filter for PV systems



Reactor cores for noise suppression

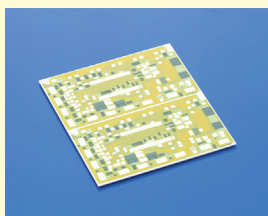


On-site noise-testing vehicle

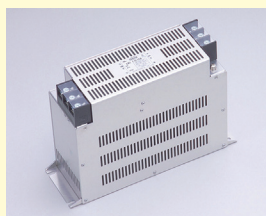
• Car and railway electronics

Our products ranging from thick film substrates and noise filters to capacitors function as essential elements in automobiles where high-level reliability is required, as well as in fast-charging facilities for plug-in hybrid electric vehicles (PHEV) and electric vehicles (EV) which are gaining market acceptance.

Rail vehicles and rail traffic control systems are other areas where a variety of our filters and capacitors work to support safety and ease.



Thick film substrate



Noise filter



Film capacitor

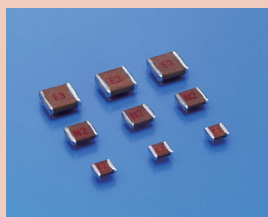
【Information & telecommunication equipment market】

• For information & telecommunication infrastructures

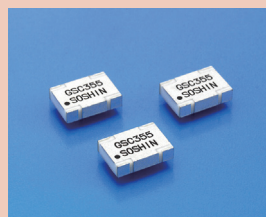
RF parts such as couplers and baluns, and filters and capacitors support communication systems including base stations for mobile phone systems.



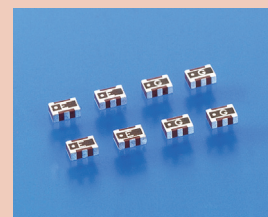
LC filters



Chip mica capacitors



Couplers / Baluns



Multilayered dielectric filters

• For telecommunication terminals

Multilayered dielectric filters are adopted for ever-advancing smartphone, wireless LAN systems for tablet PC terminals and for Bluetooth® communication modules.

Message from the President



President
Eiichi Tsuruta

The Great East Japan Earthquake that struck the year before last has brought a significant turning point in our country's energy policy. Efforts to turn toward clean energy are now concentrated on development of renewable energies such as solar power and wind power generation, rather than the previous approach involving nuclear power being the core power source. Power control using leading-edge technology such as smart grids is attracting attention nowadays due to its greater energy consumption efficiency.

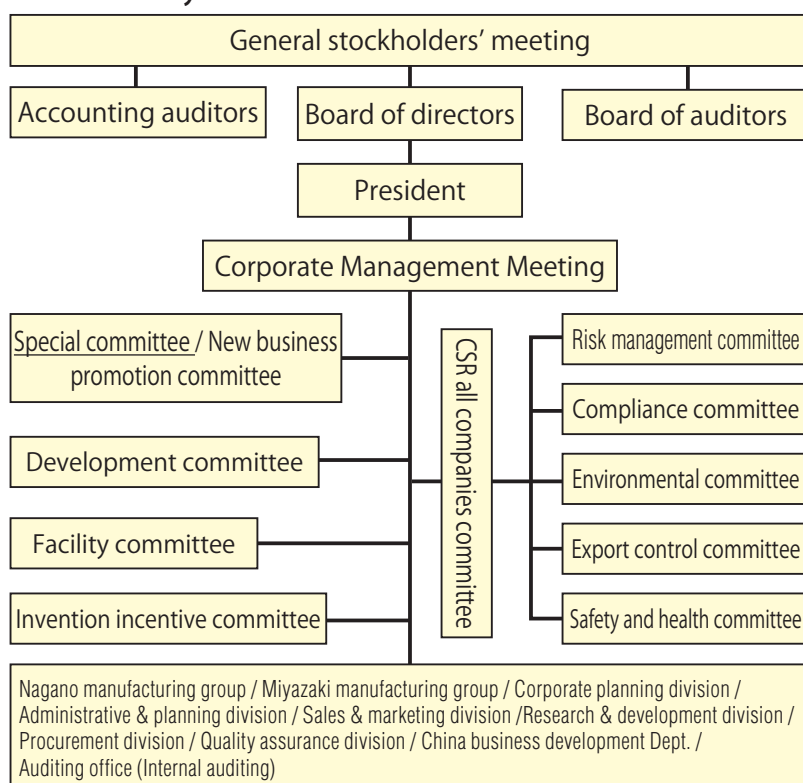
The Group of Soshin Electric companies regards contributing to an energy saving society through business activities as a key management issue. Regarding our development and marketing activities, we will place emphasis on the fields of renewable energies such as solar power and wind power generation, and energy saving efforts for such items as electric vehicles and rails. In terms of production activities, we have ceaselessly made efforts to reduce environmentally hazardous substances through the introduction of the latest facilities where energy saving performance is focused upon, productivity improvement and VA/VE activities. To employees, the importance of exercising energy saving efforts in the office and at home by saving electricity and non-use of private cars for commuting was enlightened and educated.

Our uninterrupted idea will be to approach business expansion in environmental and energy saving fields and reduce environmentally hazardous substances developing from production activities. As a consequence, we will contribute to a society symbiotic with the environment through our entire business activities.

Corporate Governance

We have situated repletion of corporate governance as one of our important management issues. Specifically, we are committed to strive for better structuring of our management organization system, improving business efficiency, enhancing management monitoring function and complying completely with legislation so that legality in business activities and transparency in management will be ensured and we can be recognized as a reliable group of companies by stakeholders (customers, employees, local communities, suppliers and stockholders).

Governance system





Soshin Electric Co. Group's Guidelines for Corporate Behavior

I Realization of corporate philosophy

【1】 Provision of products that contribute to better social environment

From a long-term global perspective, we will commit ourselves to create new value by providing products and services that protect the global environment and realize safety and security in society.

We will gain trust from our customers and society by seeking quality and safety.

II Policy to engage in business activities

【2】 Disclosure of corporate information

We will release, in an accurate and timely manner, any information sought by the public, including information on our management, finance, products or services to improve transparency in management and gain society's trust in the NGK group companies.

【3】 Total enforcement of compliance and risk management

We will abide by the laws and rules of each country and area in which we do business and will enforce our compliance thoroughly, respecting international arrangements that are applicable to us. We will develop human resources who are sincere and have high ethical standards. In addition, through our efforts to build an internal control system and implement risk management, we will protect our corporate assets and credit, as well as the rights of third parties.

【4】 Respect for humanity and assurance of comfortable working environment

We will hire and treat people in a proper and fair manner and provide a safe and pleasant working environment in which our people can work comfortably without sacrificing their family life.

We will make available opportunities that people with versatile talent can try and will support the development of human resources through the acquisition of knowledge and expertise.

We will prevent bullying, discrimination, harassment or any other acts that violate human rights. If there is a human rights violation, we will take appropriate action in an expeditious manner.

【5】 Implementation of fair, free and transparent transactions

As a good and equal partner, we will implement fair, free and transparent transactions in search of mutual benefit with our business partners.

In addition, we will promote our commitment to discharge our corporate responsibility for society throughout the supply chain used by the NGK group companies.

III As a member of society

【6】 Preservation of global environment

We will contribute to the preservation of the global environment by committing ourselves to take the lead in reducing environmental burdens at every location and in every process that is involved in our business activities.

We will cooperate in efforts with local communities to preserve the environment and will also actively support our employees' efforts.

【7】 Coordination with local communities and promotion of contributing to society

We will actively commit ourselves to contributing to society, satisfying the needs of local communities with our interest in the social tasks required by each country and local community in accordance with our objective to become a corporate citizen that can be trusted by local communities.

【8】 Communication with stakeholders

Through communication with all of our stakeholders, including customers, business partners, shareholders, employees and members of local communities, we will enhance their understanding of the NGK group companies and review corporate activities based on comments forwarded to us. We will use these in our efforts to accomplish our social responsibilities.

Social Responsibility Report

Respect for Humanity and Assurance of Comfortable Working Environment

◆ Basic employment policy

We at the Group of Soshin Electric companies have tried to ensure employment stability through establishment of manpower plans ascertaining mid- to long-term business development. Year-round employment, in addition to regular recruitment of new graduates and personnel possessing the necessary ability and experience, has been our practice.

◆ Esteem for individuality and diversity

Our employment level of disabled people was 2.2% (as of Apr. 2013), which exceeded the legally set 2.0%, min. As a result of the establishment of a re-employment system for mandatorily retired people, flexible working arrangements, including full-time and part-time work programs, are provided to fit individuals' second-life plans.

◆ Realization of work-life balance

Many female employees have taken up this opportunity for pre-natal and post-partum maternity leave and infant care before returning to work. Furthermore, refreshment holidays and planned paid-holiday systems are provided for employees to refresh their minds and bodies.

◆ Creation of mental health

Managerial staff members are provided with a workshop about mental slump and methods of line care, while ordinary employees undertake a workshop provided to aid self-care and teach methods to address stress. This is to help enhance knowledge and awareness of mental health. In addition, a counseling system (an interview about self-care) by industrial physicians has been made available.



Provision of an opportunity for collective learning about self-care

◆ Health and safety

The Group of Soshin Electric companies has actively broadened health and safety activities aiming at zero occupational accidents, in addition to ensuring employees' health and safety and promoting more comfortable working environments. Our major activities comprise committee activity centering on patrolling worksites divided into 4 areas of security control of machinery and electrical facilities, production safety management, management of dangerous objects and organic solvents and sanitary supervision. Another aspect of our activities is our endeavors to establish measures to secure mental health, including interviews with counselors about self-care and to enhancing risk assessment by means of making suggestions about near-miss incidents, danger prediction training and reciprocal patrols among business locations to prevent facility accidents. Furthermore, awareness raising activities were carried out using collective morning assemblies and internal bulletin boards and consciousness regarding safety has settled in employees.

These activities have kept the Group of Soshin Electric companies free of work-related accidents resulting in leave for last 5 years. Activities will continue with safety always regarded as a matter of top priority.



Patrol at work places for safety



Visit to lunch makers for health and safety

Social Responsibility Report

Coordination with Local Communities and Promotion of Contributing to Society

Charity activities

The Soshin Band, active in the Nagano area, participated in a charity concert.



Soshin Cup Volleyball Meet

The 27th Soshin Volleyball Meet was held in Miyazaki area.



Acceptance of internship

Local high school students took a factory tour and undertook work experience in the Nagano and Miyazaki areas.



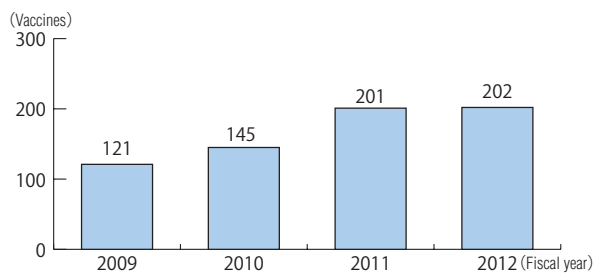
Soshin Cup Tennis Meet

The 12th Soshin Cup Tennis Tournament was held in the Nagano area.



Eco-cap Campaign

Caps collected since 2008 through this campaign reached a quantity worth 202 vaccines in 2012.



Beautification activities

We cleaned the surroundings of the Nagano and Miyazaki Plants.



By-proxy collection of eco-caps

In the Miyazaki area, our Plant has been accepting by proxy the eco-caps that local primary school pupils collected.



Green curtains

Since 2011, we have planted Goya and morning glory, which possibly contributed to power conservation and CO₂ reduction.



Environmental Report

Environmental Management System

Environmental policy of the Group of Soshin Electric companies

1. Compliance with legislation, pacts and agreements with customers and voluntary standards
2. Identification of environmental objectives, and organized and continuous promotion of reduction of environmental burden within the local community
3. Design, development, production, and marketing of environmentally-friendly products
4. Preventative action and monitoring of environmental pollution
5. Continuous encouragement of education, training and enlightenment activities to raise awareness of the roles and responsibilities of employees and all other people involved in our business activities

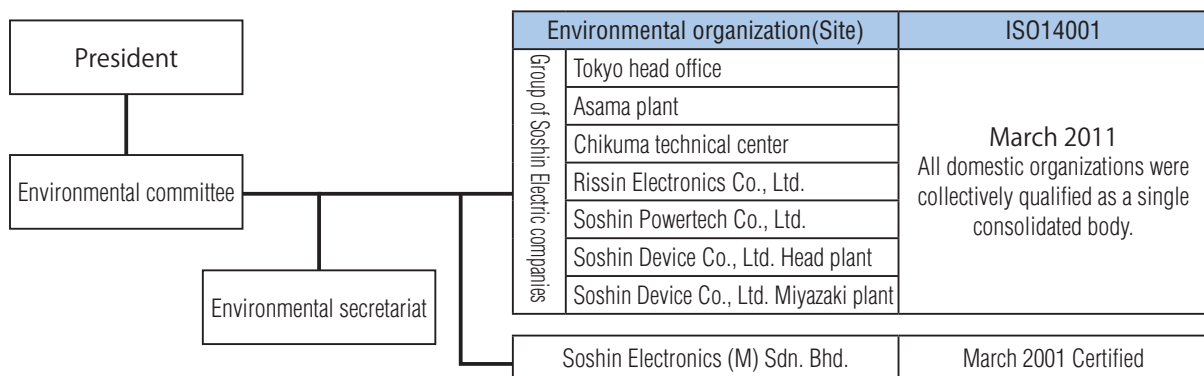
◆ System of promoting environmental preservation activities

- Decision on the Group of Soshin Electric companies' policies and tactics regarding environmental preservation will be made by the "Environmental Committee" where the Director responsible for environmental matters acts as the chairperson of the Committee. Policies and tactics thus decided will be disseminated throughout the company via the deputy top management (plant manager, site manager) and the manager responsible for environmental matters for each site.
- Activities for which the environmental organization is responsible include holding an environmental conference and an energy management conference once a month reciprocally, in addition to the Environmental Committee held once every half year. These conferences are to control progress toward targets and exchange information on the environment, as well as continuous promotion of the environmental preservation activities.

◆ Qualification for ISO14001 and environmental audits

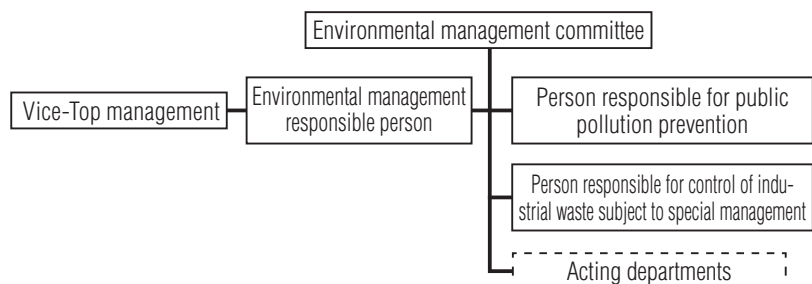
- For ISO14001, the international standard for the environmental management system, the Asama Plant qualified in 2000 to be the first of all Soshin Electric companies, followed by successful qualification of all other Japanese production organizations in 2002. In 2011, all Japanese organizations including the Head Office (administration departments and sales/marketing department) were collectively qualified as a single consolidated body. (Soshin Electronics Malaysia has been qualified for ISO14001 by another qualification agency.)
- Our environmental auditing is comprised of external auditing conducted by a qualifying organization, environmental assessment by our Environment Control Office and internal auditing by the execution department.
- We have a total of 148 internal auditors as of the end of Mar. 2013.

Environmental preservation organization



Environmental Committee's video meeting participated by each site

Environmental organization of each production site



Environmental Preservation Activities

We have tried on our own to preserve the environment by setting environmental objectives and environmental targets to accomplish the objectives as one element of our environmental activities.

◆ Activity reporting for 2012 and targets for 2013

【CO₂ emission amount】

We have achieved the target for 2012 for the CO₂ emission amount set as environmental burden reduction activity. Our approach in 2013 to reduce CO₂ emissions will include continuous efforts to improve productivity, decrease facility operation losses and loads and eliminate waste through energy saving patrols.

【Amount of discharged industrial waste】

In 2012, we failed to achieve the target due to greater-than-estimated discharges from the work related to changes to the layout inside the factory.

Our approach in 2013 will include planned efforts to reduce discharged waste while continuing zero emissions (zero landfill discharge).

【Enhanced control of contained chemical substances】

Restriction of environmentally hazardous substances and controls upon these have been tightened year after year by the RoHS Directive and the REACH rule.

We have put in place green procurement activities to control chemical substances contained in materials making up products. We will keep trying to optimize our relevant internal arrangement so that such chemicals may be better controlled.

【Environmental complaints and incidents】

We had no such complaints and incidents in 2012.

We are determined to continue our activities for regional environment preservation.

◆ Main environmental preservation activities

Item	Achievement in 2012			Targets for 2013
	Target	Achievement	Self-evaluation	
Environmental management system (ISO14001)	<ul style="list-style-type: none"> We will continue environmental education and enlightenment activities. We will comply with environmental legislation. 	<ul style="list-style-type: none"> The environmental policy was disseminated and education of environmental targets and objective, as well as lectures for internal auditors, were provided. We reviewed a list of environmental legislation and regulations to ensure that our environmental assessment covers every piece of these and misses nothing. 	○	<ul style="list-style-type: none"> We will continue environmental education and enlightenment activities. We will comply with environmental legislation.
Prevention of global warming	<ul style="list-style-type: none"> The 2012 increase in CO₂ emissions in Japan will be kept at no greater than 2.0% over that of 2011(CO₂ emissions per unit on production value basis will be reduced by 0.4% in 2012 from that of 2011) 	<ul style="list-style-type: none"> Domestic CO₂ emissions were 8,454 tons in 2012, smaller by 3.7% than 8,775 tons of 2011 (CO₂ emissions per unit of output were 6.6% greater than that of 2011) 	△	<ul style="list-style-type: none"> Reduction of domestic CO₂ emissions by 2.0% from that of 2012(Reduction of CO₂ emissions amount per unit on production value basis by 1.0% from that of 2012)
【Middle and long term targets】 <ul style="list-style-type: none"> Middle term targets : The increase in CO₂ emission amount in 2015 will be maintained at no greater than 2% over that of 2009 Long term target : The increase in CO₂ emission amount in 2020 will be maintained at no greater than 6% over that of 2009 				
Biodiversity and management activities for waste	<ul style="list-style-type: none"> We will try to maintain the 2011 waste discharge level. (We carried on the zero-emission target.) 	<ul style="list-style-type: none"> Industrial waste discharge in 2012 was 168 tons, 2.5% smaller than 172 tons of 2011 (We succeeded in continuing zero emissions.) 	○	<ul style="list-style-type: none"> Reduction of discharged waste by 9% from that of 2012 (We carried on the zero-emission target.)
Control of chemicals and reduction of harmful chemicals	<ul style="list-style-type: none"> We will extend coverage of receiving inspections for which the X-ray fluorescence spectrometer is used. We will confirm compliance with "lead-free" status. 	<ul style="list-style-type: none"> Among parts and materials we received, we identified those to be submitted for inspection, and started inspecting these. We conducted environmental assessments and verified successful compliance. 	○	<ul style="list-style-type: none"> We will continue inspection with an X-ray fluorescence spectrometer. We will conduct environmental surveys at suppliers to further comply with the green procurement program. We will carry on verifying at all Soshin companies compliance with the required presence of "lead-free" identification.

Environmental Report

Environmental Accounting

◆ Introduction of environmental accounting

The Group of Soshin Electric companies introduced environmental accounting in 2001. Environmental accounting is for the purpose of gaining a quantitative grasp of the effectiveness of investments and expenses made for environmental preservation. The guidelines developed by the Ministry of the Environment were complied with for the compilation of 2012 performance data (from April 1, 2012 to the March 31, 2013).

◆ Environmental preservation costs

Of environmental preservation costs the Group of Soshin Electric companies expended in 2012, 10.25 million yen was invested in introduction and replacement of energy saving facilities. This was a reduction of 70% from a year earlier.

The resource recycling cost in the expended amount decreased by 12% of a year earlier due to reduced waste. The rate of reduction of the total expenses was 4.6%.

◆ Economic benefits coming from environmental preservation measures

The global environmental preservation effects were up by 32% but resource recycling effects were down by 26% from a year earlier. In all, an 11% reduction from a year earlier resulted.

◆ Environmental preservation costs and economic benefits

Unit : 10k Yen

Category	Specifics of the main measures	Investments		Expenses		Economic benefits	
		2011	2012	2011	2012	2011	2012
Pollution prevention cost	Investment and expenses for prevention of pollution	0	0	20	199	-	-
Global environmental preservation cost	Investment and expenses for reduction of CO ₂ such as introduction of equipment for energy saving	3,427	1,025	48	59	1,240	1,639
Resource recycling cost	Investment and expenses for effective use of resources, including water saving, and reduction, recycling, processing and disposition of waste	0	0	1,668	1,468	3,633	2,695
Upstream/Downstream costs	Cost for controlling environmental impacts which arise in the upper and lower streams of the business	0	0	0	0	-	-
Administration cost	General and labor expenses necessary for environmental preservation such as the acquisition and maintenance of ISO14001 qualification, environmental education, and monitoring and measurement of environmental burdens	0	0	595	624	-	-
R&D cost	Expenses and labor charges required for R&D, planning and designing of products for environmental impact reduction and for R&D of products contributing to environmental preservation	0	0	0	0	-	-
Social activity cost	Expenses for preservation of nature, greening support to global environment, public announcement of environmental information and advertisement for environmental matters	0	0	208	306	-	-
Environmental remediation cost	Expenses for improvement of contaminated soil and recovery of destroyed nature	0	0	0	0	-	-
Total		3,427	1,025	2,539	2,656	4,873	4,334

Environmental Report

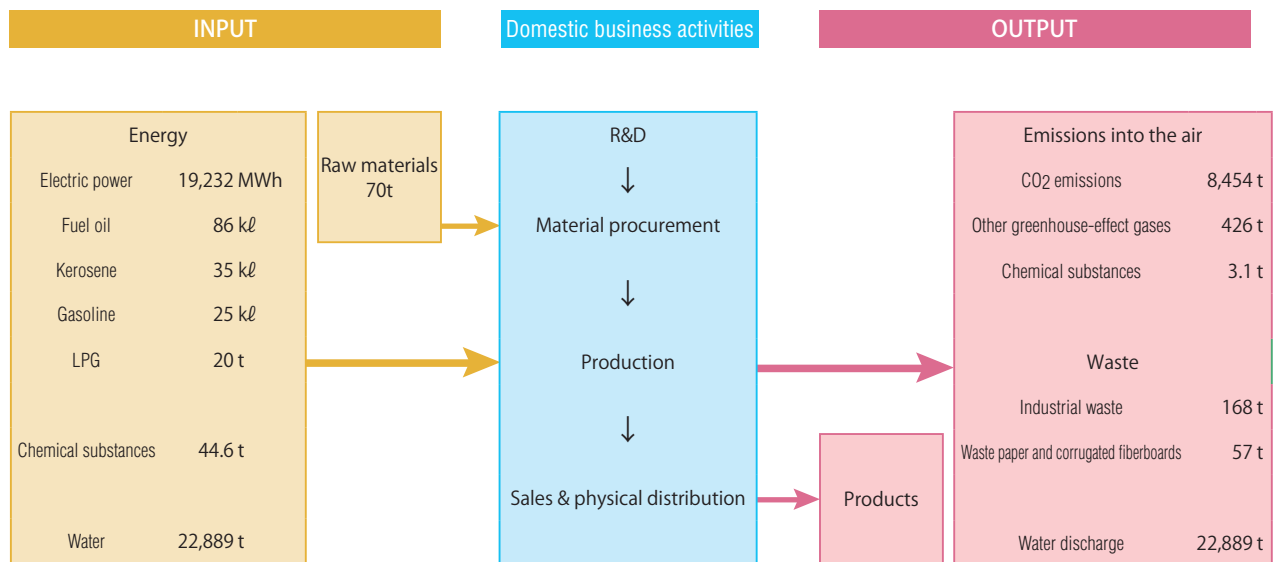
Mass Balance

This describes resources and energy input for domestic business activities by the Group of Soshin Electric companies, and products, waste and other discharged items that resulted from business activities.

Outline of input and output

Input comprises parts, raw materials, energy, chemical substances and water necessary for business activities. Output comprises products, CO₂ emissions, water discharge and waste developed incidentally to production activities.

The Group of Soshin Electric companies strives to reduce as much as possible input from the aspects of greater energy saving and prevention of exhaustion of natural resources. This is an attempt to reduce output other than products.



Management of Contained Chemical Substances

◆ Survey of contained chemical substances

We made our products free of lead and eliminated other prohibited substances from products in 2006 and the requirements of the RoHS Directive have since been fully complied with by the Group of Soshin Electric companies, with an exception of several products to meet the customers' requirements. In an attempt to respond to requests from customers for provision of information on chemical substances contained in products in a timely manner, we have set up a database for management of chemical substances. The number of requests for survey of contained chemical substances in 2012 was 15% over that of a year earlier.

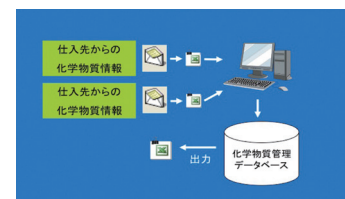


Image of the database for management of chemical substances

◆ X-ray fluorescence spectrometer

Products and materials that possibly contain prohibited substances will be subject to screening with an X-ray fluorescence spectrometer to confirm that they are free from prohibited substances.

◆ Guidelines for green procurement

The Group of Soshin Electric companies has proceeded with procurement of products of smaller environmental burdens. For this, guidelines for green procurement were issued for suppliers' reference to help them observe these guidelines aggressively.



X-ray fluorescence spectrometer

Environmental Report

Approach to Reduction of Environmental Burdens

To prevent global warming, we tackled reduction of CO₂ emissions including energy saving.

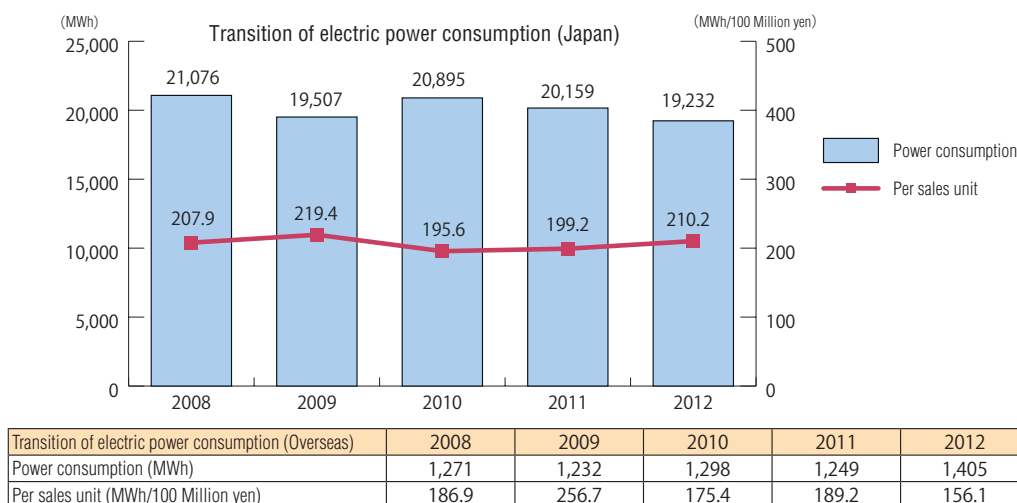
Electric power consumption in Japan in 2012 was reduced by 4.6% compared with a year earlier due to the success of additional countermeasures such as the introduction of energy saving equipment, and power saving and energy saving patrols. On the other hand, the sales amount per unit of output, or consumed electric power divided by sales amount, rose to 105.5% of one year earlier due to decline in sales.

Overseas, the amount of consumed power increased by 12.5% year-on-year but the sales amount per unit of output was reduced by 17.5% compared to that of the previous year due to production increase.

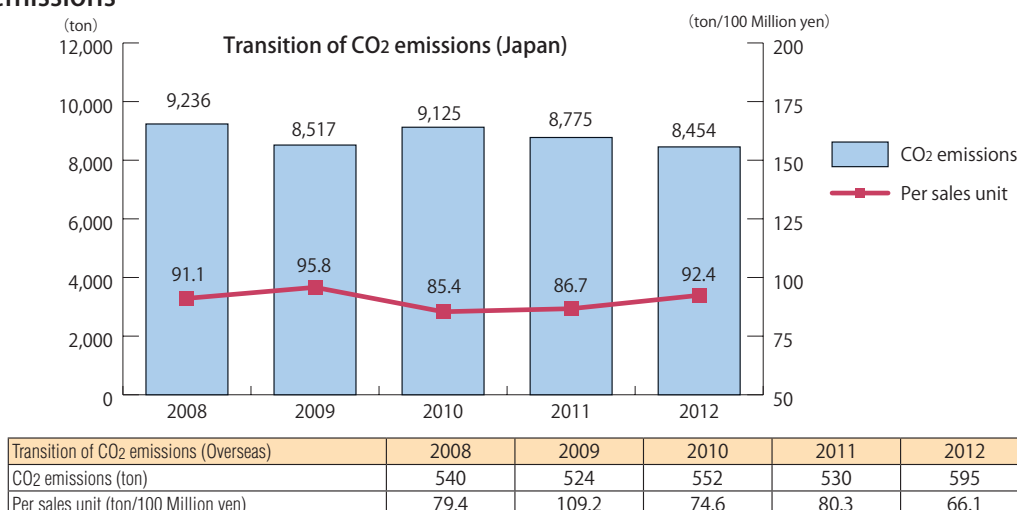
More than 90% of CO₂ emissions originate from electric power consumption and there is a correlation between CO₂ emissions and electric power consumption. Domestic CO₂ emissions decreased by 3.7% compared to the previous year while the electric power consumed per sales unit increased by 6.6%. Overseas, CO₂ emissions increased by 12.3% compared to the previous year due to increased production while the electric power consumed per sales unit decreased by 17.7%.

We are implementing energy saving to try to reduce CO₂ emissions in 2013 by 3% of the figure achieved in the previous year.

◆ Power consumption



◆ CO₂ emissions



Case Example of Energy Saving Measures

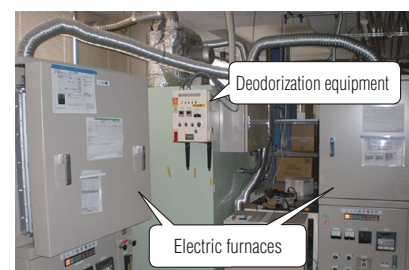
(1) Provision of data on electric power being consumed

Our domestic production sites made a contract with electric power companies for them to provide data on the power our domestic production sites use to permit them to gain a grasp of daily power consumption. This helps us level off the consumption peaks appearing especially in summer and rationalize our contracts with electric power companies.



(2) Power saving by linking electric furnaces to deodorization equipment

Deodorization equipment used to be run steadily without regard to the operation conditions of electric furnaces. Linking the deodorization equipment to the electric furnaces permitted electric power to be saved by 80%.



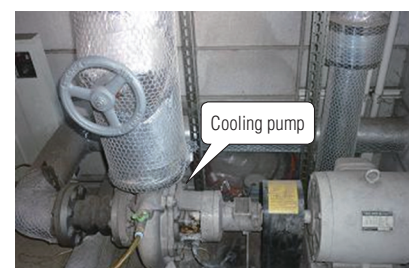
(3) Power saving by automating open-air introducing dampers

We replaced open-air introducing dampers which we manually opened or closed previously with motor-operated versions so they will operate automatically according to pre-set temperatures. This made effective cooling possible.



(4) Power saving by changing inverter frequencies

Cooling pumps used to start a 40 Hz steady operation at an external temperature of 3°C to prevent freezing. We changed the control program to a 10-minute operation of 40 Hz and 20 Hz alternatively, resulting in a power saving of 60%.



(5) Power saving by changing outdoor lamps to an LED type

By changing the outdoor lamp from a 450W incandescent type to a 52W LED type, we made an 88% power saving possible.



Environmental Report

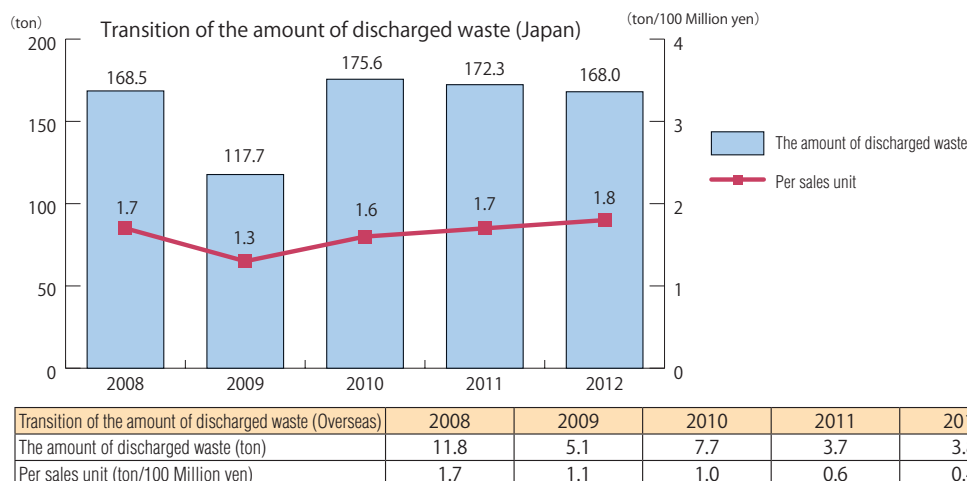
Approach to Resource Utilization

For successful preservation of the environment, it is imperative that we transform society in one that recycles. Regarding waste discharged as a result of business activities as resources, we at the Group of Soshin Electric companies promoted “reduce”, “reuse” and “recycle” (3R) and have succeeded in achieving zero emissions (no landfill waste) every year consecutively since 2007. Furthermore, we used no providers of waste disposal services other than those that had earned administrative approval so that disposal services will be provided in compliance with relevant laws. Our control covers issuance of manifests (control manifests for industrial waste), retention of disposal records and periodic visits to the disposal sites run by the service providers. In 2012, we audited 7 service providers and verified that they were all problem-free.

The amount of discharged waste in Japan was down by 2.5% from a year earlier. However, the amount per sales unit increased by 5.9% due to a decline in sales.

We will make efforts to reach the target we set for 2013 of a reduction of 6% compared to the previous year.

◆ The amount of discharged waste



Education, Edification and Training

【Information on amendments of laws】

An environmental information list of amended laws and information obtained from customers is compiled and distributed every month to all employees to disseminate among them to ensure their compliance.

【Environmental education】

New employees and internal environmental auditors are given lectures about methods to manage contained chemical substances and extracting environmental aspects to enhance their level of knowledge of these items.

【Acquisition of qualifications】

We have structured a management organization through planned voluntary acquisition of qualification for the pollution prevention manager in addition to acquisition of a public qualification requiring subscription to courses for managers responsible for industrial waste needing special control and for energy management.

【Consciousness raising】

We aim to elevate consciousness of environmental matters through participation in an eco-cap campaign, car-free commuting campaign and lights-down campaign and implementation of a project to collect street-side trash.

【Prevention】

To prevent environmental pollution incidents, explanatory meetings were provided to our employees and those who were involved in bringing materials in to build the facility.

【Drills for emergencies】

As a means to address emergencies occurring from environmental issues, drills to handle cases of leakage of dangerous items, articles needing special care and organic solvents are conducted.



Drilling to cope with an emergency case with type [A] heavy oil

Questionnaire: 2013 Social Responsibility & Environmental Report

We thank you very much for having read this 2013 Social Responsibility & Environmental Report of the Group of Soshin Electric companies.

It would be our great pleasure if you kindly feed back to us your feelings about this Report.

Readers' opinion sent to us will be used to contribute to our environmental preservation activities.

* Please check the box of the statement ☒ that best represents your thoughts.

Q 1 Your feelings about this Report after reading it through

1) Overall impression

☐ Good

☐ Average

☐ Poor

2) Comprehensibility

☐ High

☐ Average

☐ Low

3) Contents

☐ Fulfilling

☐ Average

☐ Incomplete

Q 2 Did you find any pages that attracted your particular attention ?

Heading _____ on page _____

Q 3 Please add your comments or views about our environmental activities and this Report in the space provided below:

We are very grateful for your answers. We would be most obliged if you spend a few more minutes to also kindly fill in the following 3 lines,

* Personal information given here will not be used for anything else but the purpose stated above.

Name : _____ Male / Female _____ Age _____

Address : _____

Occupation : _____

Please send your replies to this questionnaire to the fax number or e-mail address listed below,

To **Soshn Electric Co., Ltd. Environment control office**

Fax. 81-267-0267-68-4553 Tel. 81-267-0267-67-4580

E-mail: environment@soshin.co.jp

2013

Social Responsibility & Environmental Report



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